Introduction of Rental Guarantee Service provided by Nihon Safety

Nihon Safety will support you for a smooth tenancy and comfortable student life!

Nihon Safety's Rental Guarantee Service

This service will help tenants pay rent on their behalf instead of a joint guarantor which is necessary when renting a room. In case tenants failed to pay their rent on time due to sickness or accident, Nihon Safety will provide consultation and help them solve the problem.

We also provide a Call Center service available in 10 languages (English, Chinese, Korean, Vietnamese etc.) which helps support foreign tenants with their daily life.



***What is joint guarantor?**

Having joint guarantor is a requirement when you rent a room in Japan. Joint guarantor is someone who is obliged to pay the rent on your behalf when you're unable to pay it. Japanese renters can ask family member or acquaintance to be their joint guarantor, but it's difficult for foreigners to find a guarantor for themselves. Therefore, there are more and more foreigners using a Guarantee Company instead.

Terms of use

Contracts that satisfy both conditions ① and ② below are eligible.

- Single occupancy
- The property is a exclusive residential property and the total amount of monthly payment (rent etc.) is 100,000 yen or less

Service fee (special fee for Hitotsubashi University international students)

- Initial guarantee fee (to get guaranteed by Nihon Safety) 10,000 yen
- Renewal guarantee fee (to continue using guarantee service) 10,000 yen every year

Nihon Safety usage instruction

■ Documents necessary for background check

%Please submit to your real estate agency

Residence Card (front & back)

Student's identification documents (Student ID Card · Letter of acceptance)

- Emergency contact ※Please provide it at the real estate agency Someone who lives in Japan and can speak Japanese. (regardless of nationality)
- From room searching to guarantee contract process
- ① Apply for the room you want at the real estate agency.
- When fill in the "Application for housing", please make sure to also fill in the requirements for "Rental guarantee consignment application" of Nihon Safety.
- ③ Submit copies of your Residence Card (front & back) and Student's identification documents (Student ID Card Letter of Acceptance).
- 4 Once you got the "Approval" result after the background check, please fill in and place your seal (or have your signature) on the Rental Guarantee Contract.

If you have any troubles during tenancy, 24/7 Foreign Language Line is always there to support you anytime and in the language you need.

24/7 Foreign Language Line 24 Available 24 hours, 365 days

Please bring this pamphlet to the real estate agency and consult them!



※不動産会社様へ 日本セーフティーのご利用には取扱店加盟登録(無料)が必要です。 お客様がこのチラシをお持ちになられたら、下記までご連絡ください。

<全国共通コールセンター> TEL: 0120-34-6225 電話受付時間 9:00~18:00 (年末年始除く)